

## QUALITY POLICY

The MAIRE Group (“**the Group**”) is an international technology-driven general contractor operating in the sector of natural resource transformation (petrochemicals, fertilizers, oil & gas and refineries), in the field of green chemistry and energy transition technologies.

The Group is committed to the vision of being a trusted global partner of choice and to maintain its position as top-ranking worldwide engineering, procurement and construction contractor, with the aim of meeting or exceeding customers’ needs and expectations while creating sustainable value for stakeholders.

The Group stands for high quality standards of the processes, respect of ethical principles, cost effectiveness and responsible use of resources. Policies and procedures strive to ensure that the highest level of quality and professionalism is achieved for each project, which shall be completed in conformance with contracts, standards and statutory/regulatory requirements in force.

The Group commits to:

- ensure the application and improvement of the system in place for Quality management in all phases of the process, involving and training people, and requiring the same commitment to suppliers and subcontractors, in line with the Group’s Supply Chain Policy.
- secure the specified quality characteristics of products and services by systematic control of the documentation produced, of the equipment and services supplied, of the construction and pre-commissioning accomplished, of the commissioning and start-up performed.
- ensure the proper management of the company through suitable identification, measurement, management and monitoring of risks and opportunities.
- continually improve the effectiveness of Quality management, by setting appropriate objectives, analysing data indicators and audit results, collecting and implementing lesson learned, ensuring that a comprehensive program of reporting is developed to measure the Group’s performances.
- strive for customer satisfaction as the realization of all agreed contractual objectives and the ability to capture clients’ needs and expectations and proactively participate to solve their problems while delivering high-quality service.

The Management ensures a permanent commitment and support to all personnel for the correct and responsible implementation of the established Quality Policy.

Alessandro Bernini  
Chief Executive Officer

